



MAURITIUS RESEARCH COUNCIL

HALF-DAY SEMINAR

MRC Unsolicited Research Grant Scheme:

*Benchmarking for Continuous Improvement -
A Project to encourage the Private Sector and the Higher
Education Sector to Identify and Monitor Benchmarks
for Key Areas of Performance*

*Presented by: Dr (Mrs) F Khodabocus
University of Mauritius*

PROGRAMME

Venue: Mauritius Research Council

Date: 28th May 2008

Time: 09:15 hours

Mauritius Research Council
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*Benchmarking for Continuous Improvement –
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Education Sector to Identify and Monitor Benchmarks
for Key Areas of Performance*

Synopsis

Best Practice Benchmarking is the process of finding and using ideas and strategies from outside one's own company and industry to improve performance in any given area.

Successful businesses have used Best Practice Benchmarking for decades and have realised cost savings and increased revenues from operations.

This project seeks to encourage the private and the higher education sectors in Mauritius to identify and monitor Benchmarks to improve their performance.

Specific Objectives

- ❖ Part I: To identify areas that can be benchmarked for local industries and how to enable benchmarking results to be disseminated.
- ❖ Part II: To identify areas that can be benchmarked for the higher education sector.
- ❖ To integrate parts I and II where possible, so that the results of the education sector can be compared with results of the private sector in order to develop a more productive and competitive approach in the tertiary sector.

PROGRAMME

09:15 – 09:30 **Registration of Participants**

09:30 – 09:35 **Welcome Address**
*Dr A Suddhoo, Executive Director
Mauritius Research Council*

09:35 – 09:40 **Address**
*Prof S Jugessur, Chairman
Mauritius Research Council*

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09:40 – 10:30 **Presentation of Research Findings**
*Dr (Mrs) F Khodabocus
University of Mauritius*

10:30 – 10:50 **Questions and Answers**
(Fielded by the Research Team)

10:50 – 11:00 **Vote of Thanks**
*Dr H Neeliah, Research Officer,
Mauritius Research Council*

11:00 **TEA BREAK**